



[PENGUMUMAN COVID-19] **OPERASI PEJABAT PIHAK BERKUASA PERANTI PERUBATAN (PBPP) DALAM TEMPOH PERINTAH KAWALAN PERGERAKAN (PKP)**

Para pelanggan yang dihormati,

Sejajar dengan PKP akibat wabak Covid-19 yang dikuatkuasakan Kerajaan, **pejabat PBPP akan ditutup sementara dari menerima pelanggan/pelawat mulai 18 Mac 2020 sehingga diberitahu kelak.** Oleh itu, kami telah membuat sedikit pengubahsuaian terhadap operasi kami.

Semua permohonan dalam talian melalui sistem MeDC@St2.0 akan beroperasi seperti biasa, manakala permohonan lain boleh dibuat melalui e-mel. Untuk pembayaran dan pengambilan sijil/surat, operasi kami adalah seperti berikut:

Perkara	Pembayaran	Kaedah pengambilan sijil/surat
1) Notifikasi Akses Khas	i) Hantarkan salinan draf bank anda ke sa.cm@mda.gov.my dan/atau bpt@mda.gov.my ii) Draf bank asal boleh dihantar ke kaunter kami setiap hari Isnin daripada 9.00pg – 1.00 ptg di Aras G	Surat notifikasi akses khas akan dihantar melalui e-mel
2) Pendaftaran Peranti Perubatan	i) Pembayaran hanya boleh dibuat menggunakan pemindahan dalam talian/fpx di dalam sistem MeDC@St	Sijil asal pendaftaran/pelesenan hanya boleh diambil dari kaunter kami mulai dari tarikh yang akan dimaklumkan kelak <i>Establismen boleh menggunakan nombor pendaftaran dan draf sijil boleh diakses/dicetak di sistem MeDC@St2.0</i>
3) Lesen Establismen	ii) Draf bank asal boleh dihantar ke kaunter kami setiap hari Isnin daripada 9.00pg – 1.00 ptg di Aras G	
4) Notifikasi Perubahan		Surat notifikasi perubahan akan dihantar melalui e-mel
5) Sijil Jualan Bebas (CFS)	Pembayaran draf bank asal boleh dihantar ke kaunter kami setiap hari Isnin daripada 9.00pg – 1.00 ptg di Aras G Untuk pertanyaan lebih lanjut, sila hantarkan e-mel cfs@mda.gov.my	Sijil CFS akan dihantar melalui e-mel setelah pembayaran dibuat
6) Konsultasi & kebenaran perjalanan	PBPP menawarkan konsultasi percuma sepanjang tempoh PKP Permohonan kebenaran untuk melakukan perjalanan semasa PKP	Konsultasi & permohonan kebenaran untuk perjalanan akan dilakukan melalui e-mel. Hantarkan pertanyaan anda ke consultation@mda.gov.my

Kami akan memaklumkan bila kami akan **memulakan operasi biasa dan anda diminta untuk menyemak pengumuman di portal kami untuk mendapatkan maklumat berkenaan.**

Untuk sebarang pertanyaan, sila hubungi nombor am kami 03-82300300 dan anda akan dihubungkan ke Bahagian berkenaan untuk menjawab pertanyaan anda. Anda juga boleh menghubungi **En Ahmad Shariff Hambali (017-6525442)** atau **Puan Aidahwaty (016-3337031)** untuk pertanyaan mengenai pemberitahuan mengenai alat perubatan akses khas.

STAY HOME, STAY SAFE, STAY HEALTHY

Terima kasih.



[COVID-19 ANNOUNCEMENT] OPERATION OF MEDICAL DEVICE AUTHORITY (MDA) OFFICE DURING MOVEMENT CONTROL ORDER (MCO)

Dear valued customers,

In line with the MCO imposed by Government due to Covid-19 outbreak, MDA office will be **temporarily closed to our customers/visitors starting from 18 March 2020 until further notice**. In view of that, we have made slight adjustments to our operations.

All the **online applications via MeDC@St2.0 system will be operational as usual**, whereas other applications may be made via e-mail. For **payment and collection of certificate/letter**, kindly follow the following arrangements:

Subject	Payment	Collection of certificate/letter
1) Special Access Notification	i) Email copy of your bank draft to sa.cm@mda.gov.my and/or sa.cm@mdb.gov.my ii) Payment using bank draft can be submitted every Monday between 9.00am – 1.00pm at our counter, Ground Level	Special access letter will be sent via email
2) Medical Device Registration	i) Online payment can be done as usual using online transfer/fpx in MeDC@St system ii) Payment using bank draft can be submitted every Monday between 9.00am – 1.00pm at our counter, Ground Level	The original registration/license certificate can only be collected starting from the date that will be announced later <i>(Establishment may use the registration number and the certificate draft may be viewed/printed in MeDC@St2.0)</i>
3) Establishment License		
4) Change Notification		Change notification letter will be sent via email
5) Certificate of Free Sales (CFS)	Payment using bank draft can be submitted every Monday between 9.00am – 1.00pm at our counter, Ground Level . For further enquiries, kindly email cfs@mda.gov.my	The original CFS certificate will be sent via email once payment is cleared
6) Consultation & permission to travel	i) MDA provides free consultation during MCO period ii) Request for permission to travel during MCO	Consultation & request for permission to travel will be done via email. Kindly send your enquiries/requests to consultation@mda.gov.my

We will keep you informed on when we will resume normal operation and you are advised to **check the announcement on our portal to keep you updated**. We look forward to welcoming you back to our office soon.

For any enquiries, please contact our general number 03-82300300 and you will be directed to the respective divisions to answer your enquiries. You may also contact **En Ahmad Shariff Hambali (017-6525442)** or **Puan Aidahwaty (016-3337031)** for enquiries on notification of special access medical device.

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Thank you.